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Equipment Sales: 1-800-509-1692

## TalkSwitch® TS-550i IP telephone

The TS-550i is a premium phone for power users, with advanced expansion and connection options that are unique in the TalkSwitch line. This phone can be custom tailored with 22 programmable, multicolored LED keys, and expands up to 46\* for attendants. And for unprecedented wireless flexibility, add the optional *Bluetooth*®\*\* module. It's the most sophisticated TalkSwitch phone.



\* with two TS-50e expansion modules installed.  
\*\* not available in all regions

- Advanced feature integration with TalkSwitch phone systems running 6.12 or higher
- Auto detection and provisioning with TalkSwitch phone systems
- Full duplex speakerphone with superior audio performance
- Caller ID display
- Two angle options for easy viewing of display
- Message waiting indicator with counter
- Three dynamic softkeys
- 22 programmable multicolored LED keys with option to expand to 46\*
- Printable key labels from TalkSwitch Management software
- Dedicated headset support
- Multilingual support (English, Spanish, French)
- Call waiting
- Multiple ring tones
- Call timer
- 10-entry missed calls log, 10-entry received calls log, 10-entry outgoing calls log
- 80 two-digit speed dial directory entries
- Phone book with unique ring assignment
- Delayed ring option
- Mute button
- Conference calling
- Do not disturb settings
- Automated line access for dialing phone book, received and missed call entries
- Flexible key options: Line/Extension/Queue appearances, Auto-Park, Unpark, Phone Book, System Speed Dials, Personal Speed Dials, Pickup Any, Pickup Specific Extension, Overhead Page, Intercom Page.

## Get TalkSwitch®

For more information about TalkSwitch telephones, visit us at [www.talkswitch.com](http://www.talkswitch.com) or contact your local TalkSwitch Authorized Reseller.

## Hardware specifications

- Backlit LCD (four lines, 240 x 56 pixels)
- Two 10/100 Base-T Mb (LAN, PC) interfaces
- RJ22 headset jack
- PoE support (802.3af PD Class 2)
- DHCP client
- SNTP client
- Web configuration interface
- SIP (RFC 3261)
- G.711  $\mu$ -law/a-law, G.729a/b codecs
- Echo cancellation, VAD, CNG
- QoS (802.1p/q, ToS, Diffserv)
- Firmware upgrade via TFTP
- Power: PoE or optional power supply (48 VDC)
- Approvals: FCC Part 15, ICES-003, CE, RoHS

## Shipping specifications

Box dimensions: 268 x 223 x 105 mm  
Product weight: 1.3 Kg

Master carton quantity: 10  
Country of origin: Thailand

## Productivity enhancements

### TS-50e Expansion Module



- Add 12 more flexible keys with multi-colored LEDs to increase productivity
- No additional power requirements
- Printable key labels from TalkSwitch management software
- Up to two TS-50e modules can be added per TS-550i phone

### TS-60b Bluetooth Module\*\*



- Max. range ~30 ft/10 m
- Class 2 v1.2
- Supports pairing of up to five headsets
- Supports answer and hangup control from headsets
- Auto detection of headsets in pairing mode

*Not compatible with stereo headsets.*

*\*\* not available in all regions*

All IP phones require a properly configured LAN with adequate capacity for their voice traffic. For more information, please see [www.talkswitch.com/us/en/ip-networking](http://www.talkswitch.com/us/en/ip-networking).

### About TalkSwitch

TalkSwitch® designs and develops award-winning phone systems for small, multi-location and franchise businesses. Since its establishment in 1990, TalkSwitch has dedicated itself to developing PBXs and IP PBXs that tens of thousands of small businesses across North America rely on. With a growing global network of resellers, distributors and partners, TalkSwitch phones and phone systems are changing the way small businesses communicate. For more information, please visit our website at [www.talkswitch.com](http://www.talkswitch.com), or call us toll-free in the United States and Canada at 1.888.332.9322. In all other markets call +1.613.725.2980.

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